



Elemica

# Assure

## Supplier Quality Management

Establish digital connectivity with suppliers to help better communicate and validate specs, streamline inbound quality and protect QA/QC KPIs.

### Challenge

Enforcing rigorous quality measures means establishing a tight grip on thousands of incoming materials, components, parts, supplies and ingredients. Without establishing a structured way to ensure that manufacturing inputs will be up to the job, you introduce the risk of operational disruptions, unnecessary costs and poor customer service. And the more you scale up, the more admin it takes to keep everything in check.

- Does what the supplier sent match requested specifications?
- If not, what corrections are required and how can we share that info?
- How can you track the approval process efficiently?
- How can you efficiently archive documentation and streamline auditing?

For many manufacturers around the world, the way to keep these questions at bay is the Elemica Assure™ Supplier Quality Management module.

### Solution

Elemica Assure™ Supplier Quality Management connects suppliers and buyers digitally for real-time insights. The system aggregates, archives and communicates supplier quality events and information—letting you work collaboratively to ensure all inputs are up to spec. Users of the module are able to digitize and optimize supplier quality by:

- Understanding real-time status, digitally verifying and validating the material when it meets specification
- Issuing Supplier Corrective Action Requests (SCARS) efficiently, and collaboratively managing them to completion
- Requesting changes to supplier orders on the fly
- Accessing essential quality data such as Certificates of Analysis (COA), supplier audit methodologies/results and more
- Bringing more confidence and convenience to tracking and auditing initiatives

And the module makes it easier for suppliers to get it right. They can see dozens of pieces of customer-specific data including Statistical Process Control (SPC) metrics, Process Performance (Ppk), Process Capability (Cpk) and more. They can pull reports using a variety of fields, and everyone can see where the supplier stands in terms of quality performance.

- **Ensure input consistently**
- **Improve supplier communication**
- **Validate materials digitally**
- **Reduce out-of-spec shipments**
- **Maintain regulatory compliance**
- **Protect operational uptime**

### ELEMICA ASSURE™ MODULES

Supplier Quality Management •

Traceability and Compliance

Electronic Certificates of Analysis (e-COA)

Manufacturing Quality Management

## At a Glance

# Supplier Quality Management

## Features

01

Enables direct, digital collaboration between suppliers and manufacturers along with key data and documentation

02

Validate material specifications online; no time-wasting conversations required

03

Issue corrective actions electronically, and work through their completion together in a digital environment

04

Provides online, scorable audit questionnaires to facilitate shared performance assessment

05

Digitally submit certifications, and set up cert-related reminders

06

View supplier-related quality scorecards for better analytics, communication and negotiation

## Benefits

**Improve supplier communication—setting them up to succeed by giving them real-time access to specifications, status, corrective actions and more**

**Reduce the number of out-of-spec shipments, helping prevent input-related disruptions and possible customer service delays**

**Streamline supplier quality control and assurance as a whole, reducing admin and accelerating the flow of acceptable goods**

**Comply with industry documentation requirements more easily and consistently**

**Respond to auditing requests more quickly, and with less stress**

**Keep everyone on the same page in terms of real-time supplier quality performance**



Elemica transforms supply chains by replacing manual and complex approaches with efficient and reliable ones. The world's leading business network for process-intensive industries, we drive bottom line results by promoting reduced cost of operations, faster process execution, automation of key business processes, removal of transactional barriers and seamless information flow between trading partners.

FOR MORE INFORMATION, PLEASE VISIT [ELEMICA.COM](http://ELEMICA.COM)

