Elemica

See | **Pulse**

Correlate order transaction data for real-time insights that provide visibility to both order-to-cash and procure-to-pay processes across the supply chain.

Challenge

"What's going on with my order?" It's a simple question asked by not only your customers but also your procurement and supply chain staff. And, yet, the answer can be frustratingly elusive. The jumbled network of carriers, distributors, sellers, buyers, suppliers and other service providers surrounding your business all use disparate systems. When the interplay of these platforms breaks down, risk and blind spots enter the order experience.

This lack of visibility means your procurement team could be unsure how to manage inventory—leading to increasing safety stock, suboptimal spending or, worse, disruption. Customer service reps might be unable to effectively provide buyers with solid answers regarding order status. ERP solutions might contain all of your order-related transactions, but they can be frustrating to navigate when trying to identify the true status of an order. And it's possible that nobody, anywhere, knows what's going on with the order in question.

The most maddening aspect of this dynamic is that we're now operating in a business environment that's absolutely awash in data from numerous sources. Yet, all of this data might not bring true insight when it counts.

Solution

The Elemica See™ Pulse module pulls everything together to let you monitor both order-to-cash and procure-to-pay processes more accurately. You'll be able to see all correlated order, supplier, logistics and financial data—even get alerts and warnings.

This powerful module helps you take control. This includes letting users manage by exception by automatically flagging changes between originally requested quantities or delivery dates. It maps order data against business processes. And its advanced Reality Check™ algorithm uses machine learning to deliver value-added insights about open transactions, trends and potential problems. So you can resolve discrepencies faster and keep delivery on track, ensure quick payments, etc.

- **Improve transactional awareness**
- **Strengthen customer service**
- **Prevent operational disruptions**
- **Manage by exception**
- **Streamline multiple processes**

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At a Glance
Pulse

Features

01 Provides early detection of issues affecting customer order fulfilment or inbound supply via machine learning and our proprietary Reality Check™ algorithm

02 Module-specific portal that lets you view order lines and all related transactions, on-time/late predictions and other order-related data in real time

03 Connects and integrates an unlimited number of third-party sources of order, supplier, carrier and financial data to inform overall transactional data landscape

04 System maps supply chain network data against a flexible business process framework for more useful data context

05 Increases order-related data visibility for either inbound or outbound transactions

06 Works with the Elemica See™ Trace module to help track shipments

Benefits

Reduce working capital, optimize safety stock, reduce stock-outs and get paid more quickly with more inbound order visibility
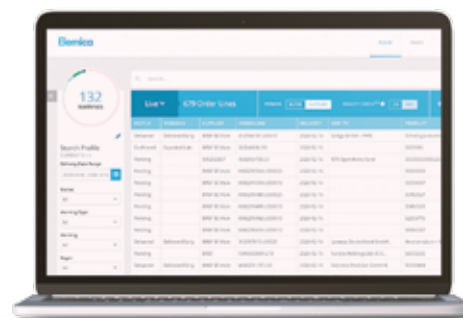
Improve customer service and retention with more visibility into outbound order issues

Monitor your supply chain and order status with more accuracy and comprehensiveness

Make better use of staff time by enabling a "management by exception" approach

Enhance the value of order-related analytics across the supply chain

Improve order-related risk management overall

Elemica transforms supply chains by replacing manual and complex approaches with efficient and reliable ones. The world's leading business network for process-intensive industries, we drive bottom line results by promoting reduced cost of operations, faster process execution, automation of key business processes, removal of transactional barriers and seamless information flow between trading partners.

FOR MORE INFORMATION, PLEASE VISIT ELEMICA.COM

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